

## COMVOZ GENERAL CONDITIONS AND TERMS OF USE AND PRIVACY

The terms and conditions that govern the use of the COMVOZ Electronic Platform are described below:

Comvoz Communication, LLC (COMVOZ) a limited liability company organized under the laws of the state of Florida on August 02,2002

A- duly organized company domiciled in 75 VALENCIA AVE SUITE 703, CORAL GABLES, FL 33134

Its CUSTOMERS, SUBSCRIBERS and/or USERS are obliged to read these General Conditions and Terms of Use and Privacy carefully before continuing their journey through this platform, understanding that they agree with them and declare that they agree to comply with the instructions and obligations contained therein.

COMVOZ, through its technological platform: website, social networks, electronic databases and other electronic channels, offers its CUSTOMERS, SUBSCRIBERS and/or USERS, its products and services, under strict standards of security, confidentiality and privacy. To this end, COMVOZ will implement verification mechanisms in order to safeguard their data and transactions. These mechanisms include security levels that aim to prevent fraud and protect the identity of CLIENTS, SUBSCRIBERS and/or USERS, leaving the custody and proper use of them under their exclusive responsibility and, if applicable, the consequences, of its disclosure or its use by third parties. This release of liability extends to any damage caused by CLIENTS, SUBSCRIBERS and/or USERS derived from the misuse of information.

By using any of the products or services offered by COMVOZ on its technological platform, CUSTOMERS, SUBSCRIBERS and/or USERS declare that they assume the responsibility that their use entails, such as, for example, errors in the amount of charges to their accounts or payments, or in contracting services. Likewise, NETUNO will not be responsible when the non-execution of its obligations results from a case of force majeure, fortuitous event or acts of the prince, especially in the event of interruption the service linked to the transport of information or to the CUSTOMER connection platform. , SUBSCRIBERS and/or USERS.

On the COMVOZ technological platform, CUSTOMERS, SUBSCRIBERS and/or USERS will be able to find information regarding the products and services offered, which will be governed by the provisions of the Telecommunications Services Contract or the individual contracts that regulate them, as well as in the terms and conditions that govern the promotions, as the case may be. Likewise, COMVOZ declares that the data, information and, in general, the products and services offered by it, are subject to the constitutional, legal and administrative provisions, which guarantee the rights to privacy of communications, access to personal information and the rights and obligations of CUSTOMERS, SUBSCRIBERS and/or USERS in the provision of telecommunications services. For this reason, COMVOZ undertakes not to issue or disclose personal data without the express consent of its CLIENTS and/or SUBSCRIBERS, unless are required by the competent government agencies and empowered to do so by current authority. CUSTOMERS, SUBSCRIBERS and/or USERS understand that the information contained, posted and made available to the public on the COMVOZ technological platform are considered data messages, according to the terms and conditions set forth herein.

COMVOZ guaranty the rights to privacy of communications and access to personal information contained in data messages. COMVOZ declares that data messages are protected by security devices to verify that they have not been altered, that they have remained intact during their generation, communication and transmission, reception and archiving, and to confirm the identity of the sender and thus demonstrate their origin. This is why CUSTOMERS, SUBSCRIBERS and/or USERS declare that they know and expressly accept that COMVOZ may record data messages and, in this sense, they recognize the evidentiary effectiveness of said recordings if they are presented in judicial or extrajudicial proceedings.

COMVOZ declares that all intellectual creations, brands, slogans, domain names, designs and any other intangible property, whether or not they are protected under the rules of Intellectual Property, Industrial Property and Copyright, will be the sole owner of the economic rights over the protected intangible objects to COMVOZ and/or its affiliates companies, the only one that may use them in accordance with the protection and powers granted by the Intellectual Property legal system of the Bolivarian Republic of Venezuela.

At the same time, it is expressly understood that between COMVOZ and the CUSTOMERS, SUBSCRIBERS and/or USERS of the digital databases, original or not, that have been created on the occasion of providing products and services with personal, private and confidential data and information of the CUSTOMERS, SUBSCRIBERS and/or USERS, belong to COMVOZ who is the sole owner of the economic rights over them. However, NETUNO will protect and respect the rights of privacy, honor and reputation of people, established in the Constitution of the Bolivarian Republic of Venezuela.

CUSTOMERS, SUBSCRIBERS and/or USERS, in accordance with the General Conditions and Terms of Use and Privacy of the technological platform, must expressly state, through the various mechanisms established for this purpose, to COMVOZ, if they do not wish to receive commercial electronic messages on their various facets, in which case, COMVOZ, within a period of no more than twenty-four (24) hours, must cease such shipments and apply the corresponding corrective measures.

In this sense, NETUNO, understanding that it must provide its services continuously, regularly and efficiently, will make its best efforts and will proceed to implement the necessary corrective measures in order to correct any error in its technological platform, guaranteeing honor and personal privacy. and family of the CUSTOMERS, SUBSCRIBERS and/or USERS, and this is how the latter understand it.

However, NETUNO reserves the right to suspend access to its technological platform at any time, without prior notification to CUSTOMERS, SUBSCRIBERS and/or USERS, as long as it is for maintenance reasons, or for technical reasons. that are considered necessary and convenient, as well as in cases of force majeure, fortuitous event or acts of the prince. In these cases there will be no type of compensation from NETUNO.

NETUNO reserves the right to reform these General Conditions and Terms of Use and Privacy, and any change will be published on its technological platform for the purposes of notifying its CUSTOMERS, SUBSCRIBERS and/or USERS.

Thus, in the event of any violation of the aforementioned General Conditions and Terms of Use and Privacy, the systems that use information technology, the privacy of people and communications and the Intellectual Property that are linked to the technological platform, The provisions of the Special Law against Computer Crimes in force in the Bolivarian Republic of Venezuela will apply.

The services provided by NETUNO can only be contracted by people of legal age, so it will not be responsible for the use of its Electronic Platform by children or adolescents, the download and use of the same being the exclusive responsibility of the CUSTOMERS, SUBSCRIBERS and/or USERS.

The Electronic Platform contains links to other third-party web sites and services that allow the CLIENT, SUBSCRIBER AND/OR USER to have access to them, but in no way can NETUNO derive any responsibility in relation to the quality of the services, products or services offered on the site to which the link is made or for the transactions carried out by the user in said places on the network.

NETUNO declares that it complies with current regulations on computer security and communications privacy and indicates that it will establish and adhere to the necessary security, privacy, transparency and reliability policies in order to protect the interests of CUSTOMERS, SUBSCRIBERS and /or USERS as the case may be.

NOTE: The General Conditions and Terms of Use and Privacy also apply to CUSTOMERS, USERS and/ or SUBSCRIBERS of VENINFOTEL COMUNICACIONES (VITCOM), CA, a commercial company domiciled in Caracas and duly registered before the Commercial Registry V of the Judicial District of the District. Federal and Miranda State, on September 27, 2000, under No. 6, Volume 462AQTO, RIF J-30741095-7.

Affiliate of NETUNO, CA, previously identified, and duly authorized to provide local landline telephony, national long-distance telephony and international long-distance telephony services, as stated in General Qualification No. HGTS-00022, dated 21 February 2001, granted by the National Telecommunications Commission (CONATEL). As well as for users of the payment methods provided by UNONET, SA, a commercial company domiciled in Panama, Republic of Panama, registered with the Public Registry of Panama, Commercial Section, on May 23, 2011, file Ný 736409, Document Redi Ný 1977166.